

Terms and Conditions for NM Tropical Power LTD

1. Introduction

Welcome to NM Tropical Power LTD. These Terms and Conditions outline the rules and regulations for the use of our services and products. By accessing this website or purchasing our products, you accept these terms and conditions in full.

2. Definitions

- **Company:** NM Tropical Power LTD.
- **Customer:** Any individual or entity purchasing products or services from NM Tropical Power LTD.
- **Products:** All types of cables, conductors, transformers, electrical products, and home appliances supplied by NM Tropical Power LTD.
- **Services:** The activities provided by NM Tropical Power LTD related to the supply and distribution of products.

3. Product Information

NM Tropical Power LTD provides detailed information about products through our stores and agents. Product specifications and features are subject to change without prior notice.

4. Ordering and Payment

- **Orders:** Orders can be placed through our stores or authorized agents. All orders are subject to acceptance by NM Tropical Power LTD.
- **Payment Terms:** Payment must be made as per the agreed terms at the time of purchase. We accept various payment methods, including bank transfers and credit/debit cards.
- **Pricing:** All prices are subject to change without notice. Prices do not include shipping and handling charges, which will be added to the total amount due.

5. Delivery

- **Shipping:** Products will be shipped to the address provided by the customer. NM Tropical Power LTD is not responsible for any delays caused by the shipping carrier.
- **Inspection:** Customers must inspect products upon delivery and report any damages or discrepancies within 7 days of receipt.

6. Returns and Refunds

- **Return Policy:** Products can be returned within 30 days of delivery if they are in their original condition and packaging.
- **Refunds:** Refunds will be processed after the returned products are inspected and approved by NM Tropical Power LTD. Refunds will be issued to the original payment method.

7. Warranties

- **Product Warranty:** NM Tropical Power LTD warrants that the products are free from defects in materials and workmanship under normal use for a period specified by the manufacturer.

- **Exclusions:** The warranty does not cover damage caused by misuse, improper installation, or unauthorized repairs.

8. Limitation of Liability

NM Tropical Power LTD shall not be liable for any indirect, incidental, special, or consequential damages arising from the use of our products or services. Our liability is limited to the purchase price of the product.

9. Intellectual Property

All content, including but not limited to text, graphics, logos, and images, is the property of NM Tropical Power LTD and is protected by applicable intellectual property laws.

Unauthorized use is prohibited.

10. Privacy Policy

NM Tropical Power LTD is committed to protecting your privacy. Personal information collected during the ordering process will be used solely for fulfilling orders and providing customer service. We do not share your information with third parties without your consent.

11. Governing Law

These Terms and Conditions are governed by and construed in accordance with the laws of the United Republic of Tanzania. Any disputes arising from these terms will be subject to the exclusive jurisdiction of the courts of Tanzania.

12. Changes to Terms and Conditions

NM Tropical Power LTD reserves the right to modify these terms and conditions at any time. Changes will be effective immediately upon posting on our website. Customers are advised to review these terms regularly.

13. Contact Information

For any questions or concerns regarding these Terms and Conditions, please contact us at:

- **Address:** Plots Nos. 1 and 2, Mikocheni Industrial Area, Dar es Salaam, Tanzania.

- **Phone:** +255 784 303793/ +255 765 118888

- **Email:** ngowi@tropicalint.com

By using our services and purchasing our products, you agree to comply with these Terms and Conditions. Thank you for choosing NM Tropical Power LTD.